

Improve Client Service and Communication with Automated Claims Service

Claims download is a valuable tool that allows insurers to send detailed claims information directly to agencies to keep you up-to-date with the claim adjustment and settlement processes.

With Claims download through IVANS, you receive a complete overview of claims for servicing, tracking and reporting directly within your agency management system, so you have all the information you need to proactively communicate with clients during their time of need. Claims download can update claims screens within your agency management system with initial and subsequent information sent from an insurer. Depending on your agency management system, documents are saved directly to the policy or client file, allowing you to spend more time on revenue-generating activities rather than searching for information.

Claims download provides your business with:

- An automated claims process from initial reporting until the claim is closed
- Immediate access to Claims documents within the policy or client file
- Automatic updates of claim status including payments made, adjuster assignment and claims notes, and settlement of the claim

“ Through IVANS, we receive information in real time, enabling our agents to have everything they need in one centralized location, right at their fingertips. ”

Casey Herring, Systems Administrator, Schultheis Insurance

Enables your business to

- Receive notice of new claims reported directly to the insurer
- Stay continually notified of insurer's claim adjustment and settlement process
- Run reports for all insurers, depending on your agency management system

Why IVANS?

IVANS is the property and casualty insurance industry's exchange connecting insurers, MGAs, agencies and the insured. IVANS' cloud-based software automates the distribution and servicing of insurance products.

For more than 30 years, IVANS innovation and expertise has connected more than 30,000 independent insurance agencies and 380 insurer and MGA partners to enable millions of people to safeguard and protect what matters most in people's lives.

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