Automate Policy-Related Information Exchange with MGAs

eDocs and Messages download provides on-demand access to policy, billing, and claims information from insurers directly within agency management systems.

Available through IVANS, eDocs and Messages download provides agents with fast and easy access to critical client information, including Dec pages, cancellation notices, payment information and general underwriting, marketing messages and Surety documents. Enable your agency partners to streamline daily workflows by receiving notifications and document attachments from MGAs directly within their management system, so they can spend more time on revenue-generating activities to grow their business.

eDocs and Messages download provides agents with:

- A secure and managed alternative to email, mail and fax
- On-demand access to the most accurate policy information and documents
- A direct communication path from insurers to the insured's self-service portal

Enables your agency to

- Automate servicing to reduce keystrokes and create valuable time savings
- Provide secure communications between insurers and the insured
- Proactively initiate customer service and reduce policy attrition

Why IVANS?

IVANS is the property and casualty insurance industry's exchange connecting insurers, MGAs, agencies and the insured. IVANS' cloud-based software automates the distribution and servicing of insurance products.

For more than 30 years, IVANS innovation and expertise has connected more than 32,000 independent insurance agencies and 400 insurer and MGA partners to enable millions of people to safeguard and protect what matters most in people's lives.

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66 With eDocs and Messages download, we're able to proactively serve our clients and stay ahead of their needs while improving insurer relationships.⁹⁹

Lisa Parry Becker, Vice President, Parry & Son, Ltd